Jared Garcia Orozco

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EDUCATION

B.S. Computer Science, Brigham Young University-Idaho Rexburg, ID   Expecting to graduate April 2028
GPA 3.77

PROFESSIONAL EXPERIENCE

BYU-Idaho IT Support   January 2024 - Present

- Provide tier 2 technical support, troubleshooting software issues across various campus departments.
- Perform system imaging and re-imaging for university computers to ensure optimal performance and security.
- Manage surplus equipment, including decommissioning and preparing hardware for disposal or repurposing.
- Assist with software installations, updates, and configurations for faculty, staff, and student workstations.
- Document troubleshooting steps and resolutions to improve team efficiency and knowledge sharing.
- I have learned to troubleshoot efficiently in a fast-paced environment to assist users with their devices.
- Ensure compliance with IT security policies and best practices when handling sensitive data.

Call Center, Clear Insights   September 2024 - December 2024

- Conducted high-volume outbound calls (300+ daily) to gather survey data for political research, healthcare insurance, and private companies.
- Engaged respondents professionally to ensure accurate and unbiased data collection.
- Followed scripts while adapting to real-time conversations to maximize survey completion rates.

Warehouse associates, WD Cabinetry   July 2024- October 2024

- Loaded and unloaded trucks, ensuring accurate and efficient handling of products.
- Organized incoming shipments and maintained inventory accuracy.
- Created detailed reports on received products to track inventory levels and support logistics operations.
- Communicated effectively with team members to improve efficiency and resolve challenges in real time.

PERSONAL PROJECTS

- EasyEnglish: Pygame made for non-English speaker who are trying to learn English. The game gives the player a word in Engish and they have to match it with the Spanish translation.
- Website Development: Currently working on my personal website to show my projecs to employers.
- Digital watch website
- Radar System: Built a radar system with hardware and software that scans from 15° to 165°, detecting object distances within these angles.

VOLUNTEER WORK

- Full-Time Missionary, The Church of Jesus Christ of Latter-Day Saints
  - Served for two years, helping people receive the restored gospel of Jesus Christ.
- BYU-I Computing Society - Rexburg, Idaho
  - Assisted in the development of websites for different computing societies and collaborated with 14 developers.
- Ecology Project, Rioverde S.L.P., Mexico
  - Worked with over 100 people to create a recreational park with green areas.
  - Planted trees, grass, and built a greenhouse with natural resources.
  - Educated elementary students on ecosystems and encouraged recycling, water conservation, and environmental stewardship.

TECHNICAL SKILLS

- Langauges: Python, C# (learning), HTML5, and CSS

Choose a Game Mode

1. Adjectives	7. Sentences
2. Communication	8. Shopping
3. Food	9. Surrounding
4. Health	10. Time
5. Orientation	11. Transportation
6. Personal Info	12. Verbs

https://github.com/jaredgarcia0/EasyEnglish

Personal Website

https://jaredgarcia0.github.io/personal-porfolio/